

Good Faith Estimate (GFE) for Health Care Items and Services Under the No Surprises Act

You have the right to receive a “Good Faith Estimate” explaining how much your health care will cost, under the law, health care providers need to give patients who don’t have insurance or who are not using insurance an estimate of the bill for health care items and services.

- You have the right to receive a Good Faith Estimate for the total expected cost of any non-emergency items or services that are scheduled at least 3 days in advance. This includes costs of your visit with the provider and related costs like lab tests, prescription drugs, equipment, etc. that are associated with the visit.
- You can also ask your health care provider for a Good Faith Estimate before you schedule an item or service.
- You should receive a Good Faith Estimate in writing at least 1 business day before your qualifying medical service or item or within 3 business days of your request for an estimate of costs prior to scheduling an item or service.
- If you receive a bill that is at least \$400 more than your Good Faith Estimate, you can dispute the bill. To start the dispute process, contact your clinic location and ask for the Billing Department.
- Make sure to save a copy or picture of your Good Faith Estimate.

For questions or more information about your right to a Good Faith Estimate, contact your clinic location and ask for the RHG Billing Department or visit www.cms.gov/nosurprises/consumers.